

January 2019

Leacock Care Centre Sunflower Gazette

25 Museum Drive, Orillia, Ontario L3V 7T9 (705) 325-9181



Happy New Year

Celebrating January



January 9th - 2:00pm-
The Drifters- LAR

January 10th - 2:00pm-
Music Makers- LAR

January 18th - 2:00pm-
Linda McDonald- LAR

January 25th - 2:00pm-
The Paraguanes-LAR

January 31st - 2:00pm-
Birthday Party-LAR

*Happy New Year from the Residents, Staff,
Volunteers and Management at
Leacock Care Centre.*

For the New Year

HAVE hope
TRY new things
BE active
SEE the good
SAY "I love you", more
CHALLENGE yourself
CHOOSE to be happy
EAT better
ENJOY today
READ more often
BECOME your best you!

Thank you...

*With generous donations from
the families of residents of
Leacock Care Centre, each
resident received a comforter
for their bed for Christmas.*



*Thank you to everyone who supported this special project to
ensure each Resident had a gift on Christmas morning.*

Christmas Events...

Food Drive

Thank you to all families, visitors, volunteers and staff who supported the Christmas Food Drive sponsored by the Resident Council. We collected three large boxes of food for the Sharing Place in Orillia.

Christmas Raffle

Thank you to everyone who purchased a raffle ticket for the beautiful Christmas Basket. The winner was a staff member, Sharon Jaaques. Proceeds from the raffle will support the annual Volunteer Appreciation Event.

Door Decorating Contest

Congratulations to the team from Environmental Services who came in 1st place for the beautiful Gingerbread House door for the Tuck Shop.

2nd Place- The Life Enrichment Team who decorated the Large Activiry Room Door.

3rd Place- Home Area 5

Thank you for participation in all of these special events.



Winning Door completed by the Environmental Services Department...Congratulations!

Residents Rights

In Ontario, long term care homes must follow a law called the Long Term Care Homes Act. It includes a Residents' Bill of Rights.

Resident Right # 19-

" Every resident has the right to have his or her lifestyle and choices respected."

Resident Right #20-

" Every resident has the right to participate in the Residents' Council."

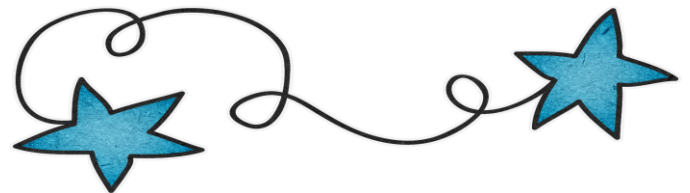
Resident Right # 21-

" Every resident has the right to meet privately with his or her spouse or another person in a room that assures privacy."



Dry Footwear-

Please be sure to bring in a pair of dry footwear when you come in to visit. There is space available in the front lobby to keep your winter boots. Wearing dry footwear while here helps to prevent the floors from getting wet which can be a slip hazard for our Residents. Thank you for ensuring the Residents stay safe!



An optimist stays up until midnight to see the new year in. A pessimist stays up to make sure the old year leaves! ~ B. Vaughan

Message from Administrator:

I hope everyone has been enjoying this festive season. I wanted to send an update that the staff at Leacock, including all managers will no longer be able to send/receive emails going forward. If you need to speak with one of the managers at the home then I encourage you to call and speak with them or leave them a voicemail message and we will return your call when we are back in the office.

If you are leaving a voicemail on the Home Area, the staff will call you back when they are free. Please be aware that due to unforeseen circumstances that could arise on a day to day basis, it may take the nursing staff longer to respond to your messages. If you are going on vacation, going down south for the winter, going overseas etc, please let us know ahead of time so we can set up an appropriate plan to ensure you are communicated to.

Should you have an individual concern then the home has an internal concern/complaint process in place. First, please speak with the charge nurse on that specific Home Area to address your concern. Should you need more assistance after this step has been completed please call back and speak with the Nurse Manager that oversee's that specific Home Area. If your concern/complaint continues to to be addressed you can contact the Director of Care, Sarah Maxwell, who oversee's the nursing department. Should your concerns continue to not be addressed at this point please call me or leave me a voicemail and I will get back to you.

Nurse Manager Home Areas:**Home Area 1-** Sarah Maxwell**Home Area 2-** Jodi Stevens**Home Area 3-** Alison Liljelund**Home Area 4-** Heather Rego**Home Area 5-** Megan Jones

Thank you very much and have a Happy New Year!

Matt Lamb
Administrator

**Hospital Transfers**

Leacock Care Centre offers several services in house to reduce the number of residents being transferred to the hospital each month.

These include: Lifelabs- blood work, oxygen and portable xrays.

These services have resulted in a dramatic drop in our transfer numbers. In addition, this has also resulted in a reduction in hospital admission, acquired infections and pressure ulcers. Residents recover quicker and are happier at being able to remain in their "home". Continuing with these services will hopefully lead to a further reduction in hospital transfers.

MAY ALL YOUR
TROUBLES LAST
AS LONG AS
YOUR
NEW YEAR'S
RESOLUTIONS!



— The Fresh Quotes —





Home Area Doors Reminder

We would like to remind all visitors to please be aware of who is around as you enter or exit a home area. We have residents who may try to exit with you or just behind you that should not be leaving the home area unattended. Although the doors are coded, there is a small delay when you enter or exit the home area.

Take a moment to look around you when you come and go to be sure a resident is not attempting to leave. They may look very capable of leaving on their own, but please be aware for some, this is not the case.

If you need assistance at all please feel free to ask a staff member or management team member to help you enter or exit a home area if you are concerned about a resident's safety.

We thank you all for helping us keep our residents safe.



Honour Guard

The Palliative Care Committee has implemented a special Honour Guard program for Residents who have passed away.

The Honour Guard gives all staff the ability to say good-bye to a Resident as they leave the home one last time.

An announcement will be made stating: " Good morning/afternoon/evening. Honour Guard for Home Area __ will be commencing in 10 minutes as we say good-bye to our friend 'First Name'. Please join us on the main floor or Home Area __."

This announcement will be made by the Home Area nurse as the funeral home arrives, giving staff about 10 minutes to meet at designated area.

Volunteers

Volunteer Opportunities at Leacock Care Centre

Please speak with your families and friends and let them know about the great Volunteer Opportunities that are available at Leacock Care Centre.

Assisting our Residents makes an incredible impact on their quality of life. If you know anyone who is interested, please have them contact me, I would love to speak with them about the programs that they could become involved with.

We are currently looking for some male volunteers to participate in some of programs geared to the gentleman here at Leacock.

We have opportunities for High School students to complete their required Community Service Hours for graduation.

Contact - Leigh Ann Febrey
Coordinator of Volunteer Services



Core Purpose

To make an outstanding difference in the lives of others.

Core Values

Everything we do is with Commitment and Passion

We treat people with respect

We are proactively accountable and responsible

We strive to do the right thing

